



## **Quality policy for Eletta Flow AB**

Eletta shall strive to continuously improve the delivery precision.

The long lifetime of the products is something the company should maintain and incorporate in new products.

Eletta shall aim to fulfill customer wishes and requirements as far as possible. Customers should be able to get answers to their questions from competent staff. The work towards high customer satisfaction should continue.

In the product development process, Eletta will aim to develop new modern products that will also achieve Eletta's quality standard. Eletta's products will continue to be modular and backward compatible even when new types are introduced. Eletta will still produce safe, reliable products with a long lifetime and minimal service needs.

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Niclas Johansson CEO